Product Notice acc. to Article 3(2) EU Data Act

Product Name (incl. model): Thermomix Friend

Seller: Vorwerk UK Limited

Data Holder: Vorwerk International & Co. KmG

Release Date: September 12, 2025

1. Product Data

Category	Description	Format	Estimated Volume
Device & System Data	Basic device identifiers, runtime and configuration information	Structured tabular data (e.g. relational database tables or CSV)	depends on usage
Usage & Operation Data	General operating logs	Structured tabular data (e.g. relational database tables or CSV)	depends on usage
Error & Safety Data	Technical error codes, irregularities	Structured tabular data (e.g. relational database tables or CSV)	depends on usage
Service & Maintenance Data	Diagnostic information used for service support and product improvement	Structured tabular data (e.g. relational database tables or CSV)	depends on usage

2. General Information

How can I get access to my data?
Please send an E-Mail to: EUDataAct@vorwerk.com

What are the technical means to exercise my rights under the EU Data Act?
Upon receipt of your request, Vorwerk will review your request and, if relevant, compile the data you requested and make it available for download in a secure environment to which only you have access.

How long is the data stored?
The data retention periods depend on the data and on the use case. The data can persist for a few seconds (e.g. boot-up) until lifetime of the device (e.g. calibration data).