



# Product Notice acc. to Article 3(2) EU Data Act

**Product Name (incl. model):** VK7

**Seller:** Vorwerk UK Limited

**Data Holder:** Vorwerk International & Co. KmG

**Release Date:** September 12, 2025

## 1. Product Data

| Category                           | Description                                                                 | Format                                                           | Estimated Volume |
|------------------------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------|------------------|
| <b>Device &amp; System Data</b>    | Basic device information, configuration, firmware/hardware, runtime metrics | Structured tabular data (e.g. relational database tables or CSV) | depends on usage |
| <b>Usage &amp; Cleaning Data</b>   | General usage patterns, cleaning activities, logs, and performance metrics  | Structured tabular data (e.g. relational database tables or CSV) | depends on usage |
| <b>Error &amp; Safety Data</b>     | Event logs, error reports, and safety-related notifications                 | Structured tabular data (e.g. relational database tables or CSV) | depends on usage |
| <b>Connectivity &amp; App Data</b> | Link to app/cloud, reminders, pairing info, synced user settings            | Structured tabular data (e.g. relational database tables or CSV) | depends on usage |

## 2. General Information

### How can I get access to my data?

Please send an E-Mail to: [EUDataAct@vorwerk.com](mailto:EUDataAct@vorwerk.com)

### What are the technical means to exercise my rights under the EU Data Act?

Upon receipt of your request, Vorwerk will review your request and, if relevant, compile the data you requested and make it available for download in a secure environment to which only you have access.

### How long is the data stored?

The data retention periods depend on the data and on the use case. The data can persist for a few seconds (e.g. boot-up) until lifetime of the device (e.g. calibration data).